

OVRTA/EORTA Rider Policies

Bus pass must be shown each time upon boarding.

All those 6 years of age or older will be considered adults.

Children under 6 years of age **MUST** be accompanied by a responsible adult/guardian that will supervise their behavior on the bus.

All riders are prohibited from all tobacco use, drinking, eating, vaping and E-Cigarettes.

Disruptive behavior and or assault can result in ejection from the bus, suspension of service usage/or arrest under the State laws of West Virginia or Ohio.

OVRTA/EORTA is not responsible for articles left on the buses.

Persons who utilize a mobility device that has been secured in the bus may request a seatbelt.

Animals are not permitted on the bus unless properly caged, or unless it is a service animal needed by a disabled rider (e.g., a seeing eye dog).

Courtesy stops or a reasonable modification for a disabled rider can be made only if the driver determines it is safe to do so, it does not fundamentally alter the nature of the service and/or it is needed to permit the disabled rider to use the service for their intended purpose.

For the comfort and safety of the driver and other passengers, passengers **MUST** maintain good personal hygiene.

Cell phone use by the passengers is permitted. The volume must be kept to a minimum. Use of speaker phones and radios is prohibited.